

We are honored that you continue to entrust us with your pet's health and well-being. During this COVID-19 crisis we have had to make some temporary changes on how we provide veterinary services to keep both you and our own staff safe and healthy.

Our primary goal is to ensure that our patients have access to the medical care they need, while protecting our staff, our clients, and our community. To protect us, we have developed intensive in-clinic cleaning and disinfecting protocols. Doctors and staff are wearing masks and gloves and we ask that our clients also wear cloth masks and gloves when bringing your pet to our clinic.

Out of an abundance of caution, we are practicing "curbside service", which is explained below:

- 1, When you arrive in our parking lot please call us from your car at 401-683-0803. A team member will obtain a history on your pet over the phone.
- 2, Clients will wait in their car.
- 3, Veterinary technicians will transport your pet back and forth from the clinic.
- 4, Doctors will call after the appointment while you are still here to discuss your pet's appointment.

We will continue filling prescription medications, prescription diets and supplies. We offer home delivery as well through our store called Vetsource which is found on our website www.portsmouthvetclinic.com.

Once social distancing restrictions have been lifted, we will resume our normal client interactions.

Whether you have been a client for years or are a newer client, we are grateful for you and your beloved pets. Your continued patience and understanding is appreciated.

Please visit our website www.portsmouthvetclinic.com and follow us on Facebook and Instagram for further updates.